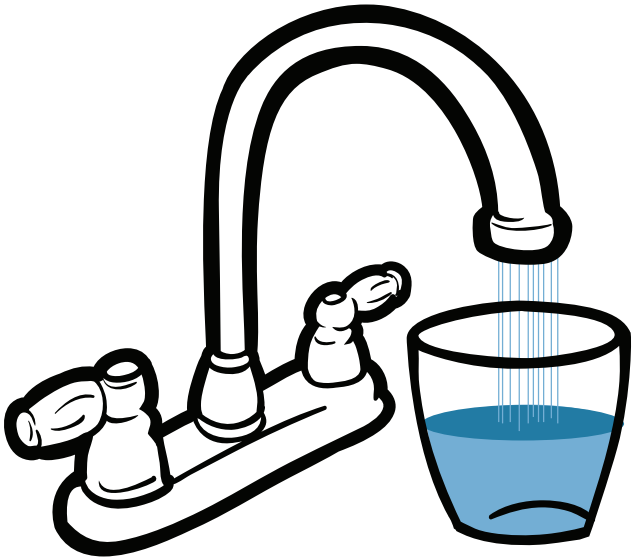




Reconnect meter



Requisites to reconnect
a water meter

If you own a house

- A.** If you own a house and already had a water meter registered under your name at the house you must bring to the WEB counter:
- 1] Valid identification.*
 - 2] Awg. 130.00 for:
 - security deposit Awg. 80.00
 - connection Awg. 50.00
- B.** If you just bought a house and never had a meter registered under your name at the house you must bring to the WEB counter:
- 1] Notary letter of purchase of house.
 - 2] Valid identification.*
 - 3] Awg. 130.00 for:
 - security deposit Awg. 80.00
 - connection Awg. 50.00
-

If you are renting a house

- C.** If you are renting a house you must bring to the WEB counter:
- 1] Authorization form completely filled out and signed by the owner of the house. The form is available at the WEB counter or you can request the form at info@webaruba.com.
 - 2] Copy of a valid identification* of the owner of the house.
 - 3] Own valid identification.*
 - 4] Awg. 130.00 for:
 - security deposit Awg. 80.00
 - connection Awg. 50.00

Relocate a water meter

- D.** If you want to relocate a water meter on the property.
- 1] Call our Customer Service at 525-4200 or fax a letter to 585-2000. You can also come personally to the WEB counter to fill out a form.
 - 2] Within 1 week WEB will visit the property to evaluate if there is a valid reason to relocate the meter. If there is no valid reason and you still want to relocate the meter you must pay the cost of Avg. 320.00 involved for relocation. It is not allowed for another company or person to relocate the meter.
-

Duration to get a water meter Valid for A, B and C

- 1] The meter can be connected the work day after the request is made if there used to be a meter at the property and the meter connection still exists.
 - 2] The meter can be connected within 2 work days if there used to be a meter at the property but the meter connection was removed.
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To authorize a person to request a water meter

The authorized person must bring to the WEB counter:

- 1] Your written authorization.
- 2] Your valid identification.*
- 3] Own valid identification.*

Under particular circumstances WEB may permit deviations from the above mentioned procedures.

* Valid identification = Valid ID card, driver's license or passport

FO-WDI-INT-02L ver. 2.0



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